



Professional Certification

# CERTIFIED HEALTHCARE FACILITY MANAGER (CHFM)

PROGRAM

## Discover your pathway to a thriving career in healthcare facility management!

Our Certified Healthcare Facility Management (CHFM) program is Malaysia's first professional certification in healthcare facility management, developed through a strategic collaboration between Finalspot and the International Islamic University Malaysia (IIUM).

Designed to meet the growing needs of the healthcare industry, it equips professionals with essential competencies for effective healthcare facility management. The program is uniquely developed with direct input from the Ministry of Health (MOH), healthcare FM providers such as Medivest, UEM Edgenta and industry experts. It is also the world's first CHFM certification to integrate Shari'ah Compliance, combining professional excellence with ethical healthcare practices.



## WHY CHOOSE OUR PROGRAM?



### Government-Backed Excellence

Our program is in line with the government's initiatives to position Malaysia as a global leader in healthcare facility provision and the premier medical tourism destination in Southeast Asia. Developed in collaboration with the Ministry of Health Malaysia and industry players, it fulfills the stringent requirements for becoming a Certified Healthcare Facility Manager in both the public and private sectors.



### Recognized Accreditation

The program is recognized by esteemed organizations, including the Construction Industry Development Board (CIDB) Malaysia. Compliance with CIDB Malaysia's mandatory requirements for Facility Management Contractors for Healthcare Facilities (Category: FO2) gives our graduates a competitive edge.



### Endorsement and Recognition

The Ministry of Health Malaysia endorses our program, underscoring its credibility and relevance to the healthcare industry. Additionally, the International Advisory Council for Healthcare Facility Management acknowledges our program, enabling eligible participants to earn the esteemed Certified Healthcare Facility Manager professional certification.



### Tailored Curriculum

Our curriculum and content are meticulously designed to address the specific needs and challenges faced by the healthcare industry. With a comprehensive range of modules, you'll acquire the knowledge and skills necessary to excel in managing healthcare facilities.



### Language Flexibility

Our bilingual classes, conducted in both English and Bahasa Malaysia, cater to diverse learners and create an inclusive and supportive environment.



### Flexible Schedule

We understand the demands of working professionals. That's why our classes are conducted on weekends and at flexible times, allowing you to pursue the program without disrupting your current commitments.



### Practical-Oriented Approach

We believe in hands-on learning. Our program combines coursework and final assessments to ensure practical application of knowledge, preparing you for real-world challenges in healthcare facility management.



### Experienced Faculty

Our modules are taught by highly qualified lecturers who bring a wealth of corporate and industrial experience to the classroom. You'll benefit from their insights and guidance as you navigate through the program.



### Behavioural Observed Profiling

As a unique feature of our program, participants receive a Behavioral Observed Profiling report. This personalized assessment enhances self-awareness and provides valuable insights for personal and professional growth.

## PROGRAM STRUCTURE AND REQUIREMENTS



Our program follows a structured framework and adheres to university protocols, thanks to our collaboration with the prestigious International Islamic University Malaysia (IIUM).

To ensure that participants meet the minimum entry requirements, we consider relevant academic qualifications and working experience. If necessary, an interview may be conducted, with the interviewers' decision being final.



Diploma holder in relevant fields from recognized institution by IIUM with minimum 1 year working experience, OR



Degree holder in relevant fields from recognized university by IIUM with minimum 6 months working experience, OR



Participants who do not meet the minimum entry requirements will be subjected to interview and the interviewers' decision is final.



## MODULES OFFERED

01

### Fundamental of Facility Management and Healthcare Facility Management

Gain a comprehensive overview of facility management and specialized knowledge in healthcare facility management. Learn about global trends and both clinical and non-clinical services in healthcare facilities.

02

### Building and Office Administration

Acquire essential knowledge and skills in building and office administration for facilities management, with a focus on healthcare facilities. Learn management approaches, human capital management, and the roles and responsibilities of facility managers.

03

### Facility Operation and Maintenance

Gain comprehensive knowledge in facility operation and maintenance, ensuring optimal functionality of systems supporting facilities. Learn operation management and industry best practices, with a focus on healthcare facilities.

04

### Healthcare Standards and Related Laws

Develop expertise in healthcare standards and relevant laws governing healthcare facilities in Malaysia. Acquire essential knowledge and skills to ensure compliance and high-quality healthcare services.

05

### Sustainability Program in Healthcare Facilities

Gain a fundamental understanding of sustainability in healthcare facilities, including green elements, global sustainable development goals, sustainable design and construction, and maintenance management practices for improved healthcare services.

06

### Financial Accounting

Acquire essential knowledge and skills in bookkeeping and financial accounting. Learn the importance of accounting as a communication tool and gain proficiency in recording transactions, classifying them, and preparing financial statements.

07

### Shari'ah Compliance

Explore Islamic law's basics, sources, objectives, and legal maxims in the context of healthcare facility management. Understand its application in healthcare standards, building laws, project management, and more.

08

### Project Management

Gain skills in construction project management, covering theory and practical aspects from project inception to completion. Special emphasis on healthcare facility construction and software application usage.

09

### Communication and Customer Relations

Enhance soft skills and decision-making capabilities for daily tasks. Focus on healthcare marketing and customer relationship management, fostering effective communication and relations.

10

### Project Paper

Conduct a concise research project in healthcare facility management, presenting and defending findings within the class setting.

## BECOME A CERTIFIED HEALTHCARE FACILITY MANAGER

Upon completing our program and graduating from IIUM, you'll possess the skills to adeptly manage healthcare facilities, fulfilling the Ministry of Health Malaysia's requirements.

Eligible participants can register with the International Advisory Council for Healthcare Facility Management (IACHFM), gaining endorsement as a Certified Healthcare Facility Manager (CHFM).

This highly esteemed endorsement, recognized by the Ministry of Health Malaysia, includes a unique CHFM ID, further boosting your professional credentials.

## INVEST IN YOUR FUTURE

Enrolling in the Certified Healthcare Facility Manager (CHFM) program is an investment in your career growth and advancement.

Registration Fee:  
**RM100.00/pax**

Program Fee:  
**RM18,360.00/pax**



Uncover all the details and register  
now on our engaging website:

[www.finalspot.org/chfm](http://www.finalspot.org/chfm)

Recognised & endorsed by:



International Advisory Council for  
Healthcare Facility Management  
members:



A member of UEM Group



#### Finalspot Sdn Bhd

66-1, Jalan 2A/27A,  
Seksyen 1, Wangsa Maju,  
53300 Kuala Lumpur,  
Malaysia.

T: +603 4131 0403  
E: info@finalspot.org  
W: www.finalspot.org

#### IIUM Academy

Level 1, Block E, Kulliyah of Information &  
Communication Technology (KICT)  
Building, International Islamic University  
Malaysia, Jalan Gombak, 53100 Kuala  
Lumpur, Malaysia.

T: +603 6421 5000 | +6011 6353 3055  
E: academy@iium.edu.my  
W: www.academy.iium.edu.my