

CERTIFICATE IN HEALTHCARE FACILITY MANAGEMENT (CHFM)



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DESCRIPTION

Certificate in Healthcare Facility Management program is carefully designed to meet a stringent yet strong demand for facility manager in a fast growing healthcare industry in Malaysia. The program is in line with the government's initiatives to make Malaysia's healthcare industry to become the leading healthcare facility provider in the world and the best medical tourism in the South East Asia Region.

The program is developed in collaboration with the Ministry of Health Malaysia and industry players to fulfil their stringent requirements as a Certified Healthcare Facility Manager for both public and private sectors in the country. The curriculum and content of the program are specially designed to meet the needs of healthcare industry.

ENTRY REQUIREMENTS

- Diploma holder in relevant fields from recognized institution by IIUM with minimum 1 year working experience; *or*
- Degree holder in relevant fields from recognized university by IIUM with minimum 6 months working experience; *or*
- Participants who do not meet the minimum entry requirements will be subjected to interview and the interviewers' decision is final.

PROGRAM STRUCTURE

Medium of Instruction	Bilingual — English and Bahasa Malaysia
Teaching Methods	Practical oriented – coursework and final assessment

TARGET PARTICIPANTS

Maintenance Managers / Engineers / Supervisors / Technicians and those who are involved in the monitoring, planning and executing the maintenance activities.



LEARNING OUTCOME

- Upon completion of the program, participants are able to manage healthcare facility more
 efficiently, at the same time meeting the Ministry of Health Malaysia's requirement as a
 Certified Healthcare Facility Manager.
- Eligible participants who receive a passing score on the program will fulfill the requirement to earn the Certified Healthcare Facility Manager professional certification from the International Advisory Council for Healthcare Facility Management acknowledged by the Ministry of Health Malaysia.

WHAT IS SPECIAL ABOUT THE PROGRAM?

- The program is in collaboration with the International Islamic University Malaysia (IIUM).
- The program is recognized by Construction Industry Development Board (CIDB) Malaysia. It is one of the mandatory requirements for Facility Management Contractor for Healthcare Facilities under Construction Industry Development Board (CIDB) Malaysia. (Category: F02)
- The program is endorsed by the Ministry of Health Malaysia.
- Fulfil the requirement by Malaysian Society for Quality in Health (MSQH) in Malaysian Hospital Accreditation Standards & Assessment Tool. (**Standard 3.6.2.1 CORE**)
- Curriculum and content are specially designed to meet the needs of healthcare industry.
- Bilingual classes (English & Bahasa Malaysia).
- Classes are conducted on weekend / flexible time.
- Practical oriented assessment based on both coursework and final assessment.
- Modules are taught by qualified lecturers with corporate and industrial experience.

LIST OF MODULES

- 1. Fundamental of Facility Management and Healthcare Facility Management
- 2. Building and Office Administration
- 3. Facility Operation and Maintenance
- 4. Healthcare Standards and Related Laws
- 5. Sustainability Program in Healthcare Facilities
- 6. Financial Accounting
- 7. Shari'ah Compliance
- 8. Project Management
- 9. Communication and Customer Relations
- 10. Project Paper
- 11. True North Leadership Program

VENUE

Online / IIUM Gombak.



DATE & DURATION

Registration Deadline: 27 January 2023 (Friday)

Class Duration : 11 February 2023 – 18 May 2024

FEE

RM18,020.00 per participant.